

## About Us

EMERGYS is a high-growth, global IT services company with headquarters in the US and India. As a 100% ServiceNow-exclusive Premier partner, we serve medium to large enterprises across Asia, Europe, North and South America. Our expertise spans many industries with special emphasis in Manufacturing, Banking, Insurance, IT, and Healthcare.

We have built a dedicated and focused team of 200+ consultants to serve our expanding client base across multiple disciplines on the ServiceNow platform. We believe in building trust & work satisfaction among our employees, customers and Partners by continuously enhancing our skills to deliver excellence.

servicenow  
**Partner**

Premier

**70+**

Clients  
Served

**07+**

Years of  
Experience

**04+**

Regions  
Served

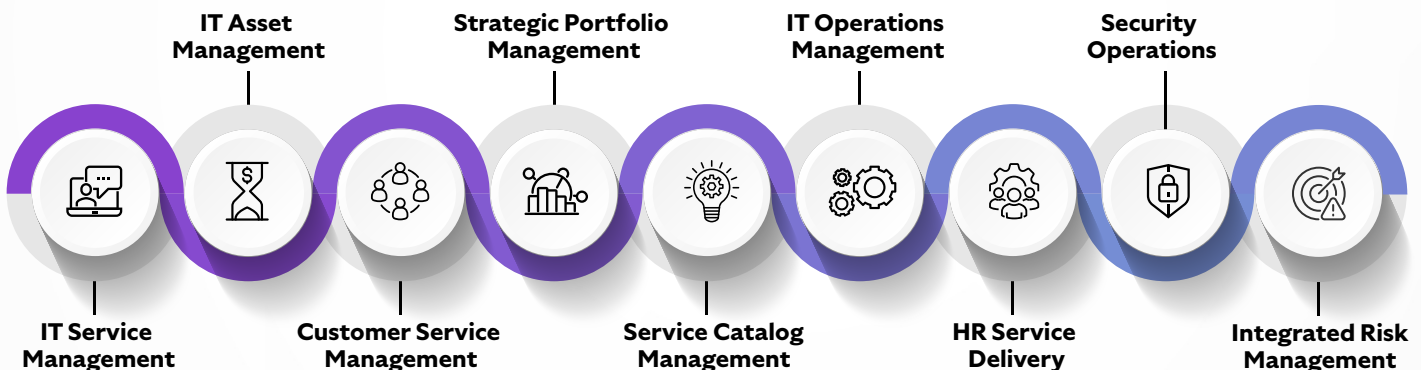
**200+**

Active  
ServiceNow  
Consultants

**06+**

Industries  
Served

## Offerings - Product Expertise



## Offerings - Professional Services

### CONSULTATION

- » Business and IT Strategy
- » Health Check
- » Roadmap Development
- » Process Design & Optimization
- » Organizational Change Management
- » Strategy/License Alignment & Fulfillment
- » Financial Analysis

### IMPLEMENTATION

- » End-to-end new implementation of ServiceNow ITSM, ITBM, ITOM and TPRM
- » Platform Upgrades
- » Configuration and Data Migration
- » Customization of Dashboard as per business needs
- » Designing Service Portal by using existing self-maintained library of widgets

### INTEGRATION

- » Power BI-ServiceNow
- » Data Migration & Integration
- » Extensive & Detailed Service Mapping
- » Integrations of 3rd party solutions with ITSM, ITBM & ITOM modules

### AUTOMATION

- » Hyperautomation / NLU capability
- » AI-Chatbot
- » ETL/API Integrations
- » Guided Automation

# ServiceNow Certifications

## IT Service Management

- » CIS-IT Service Management
- » Suite Certification - ITSM Professional

## Strategic Portfolio Management

- » CIS - Application Portfolio Management
- » CIS - Project Portfolio Management

## Now Platform App Engine

- » ServiceNow Certified
- » Application Developer

## Micro-Certifications

- » Agile Development & Test Mgmt. 2.0
- » Flow Designer
- » Integration Hub
- » Predictive Intelligence
- » Configure the CMDB

## IT Operations Management

- » CIS - Event Management
- » CIS - Discovery

## Customer Service Management

- » Suite Certification - CSM Professional
- » CIS - Customer Service Management

## HR Service Delivery

- » CIS - Human Resources
- » Suite Certification - HR Professional



## CMDB Health

- » Service Portal
- » System Admin Certification
- » Application Portfolio Management
- » Automated Test Framework

## Performance Analytics

- » Citizen Developer Process Creator
- » Citizen Developer Application Creator
- » Virtual Agent
- » Asset Model Management

## Our Customers

AIRBUS

TATA STEEL LONG PRODUCTS LIMITED

Shell

orbia

it's VOLKSWAGEN  
IT SERVICES INDIA

FIS

LINAMAR  
Power to Perform

NortonLifeLock

Allianz

syngenta

FAY  
INANCIAL

Mercedes-Benz

T Systems  
Let's power higher performance

brightfin

genpact

HCL

UNISYS

VIACI

KROLL

Deloitte

NTT DATA

SONY

KPMG

Mphasis  
The Next Applied

amdocs

enable

Tricon Infotech LLC  
Partnering with Success

Burckhardt  
Compression

NEC

Honeywell

cognizant

tieto

Capgemini

accenture

SAINT-GOBAIN

SUNRI

PFH  
PFH Technology Group

## Contact Us

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