

**EMERGYS**  
An ACCSCIENT Company

# Get 24x7

## Emergys Technical Support



# About Emergys



300+

Active ServiceNow consultants



05+

Years of team exp.



100+

Active Clients



04+

Continents served



06+

Industries Served



Number .1

ServiceNow Community



## Who We Work With

AIRBUS	UNISYS	Burckhardt Compression	syngenta
NTT DATA	Capgemini	amdocs	tieto
Cognizant	Honeywell	wipro	T-Systems
accenture	DXC technology	SONY	KPMG
VIavi	Volkswagen	TEKPARTNER GrowthOps	ELI LILLY



Emergys offers flexible ServiceNow support models which can be supplied as a service to your organization.

Our team will work with client to ensure right model is selected and that model will meet operational and development needs of the support of your ServiceNow platform.

We offer three main Support offerings:

**Resource Based Model**



**Support Automation Model**



**Ticket Based Model**



# Guiding Clients in their **Digital** **Transformation** Journey

After connecting with clients and prospects, we at Emergys have come up with an unique way of solutioning which focuses on three aspects

**1**

**Improving  
Operational  
Efficiency**

**2**

**Engaging Workforce  
at All Levels**

**3**

**Empowering Customer  
Experience with Our  
Partner Platforms**

## Business Benefits of Support Offering are as follows:

**1 Reduce Operational Expenses Year on year**

**2 Continual Service Improvement**

**3 Flexible Model**

**4 Governance meetings highlights areas for improvement with SDM**

**5 Real-time visibility of services**



**THANK YOU**

